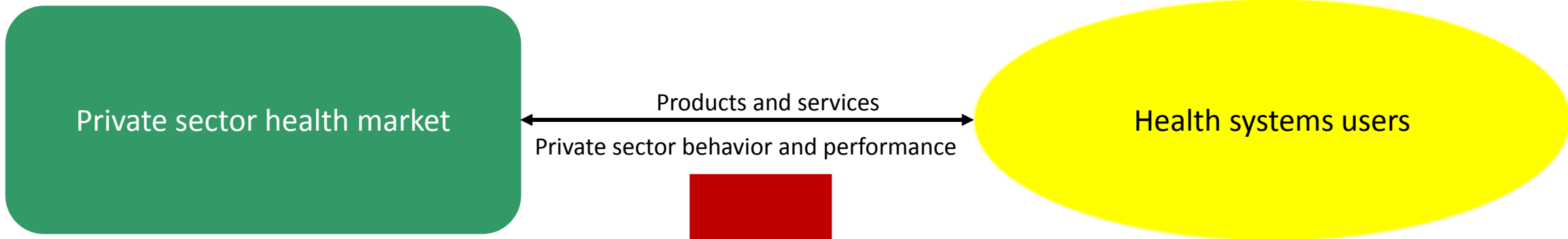


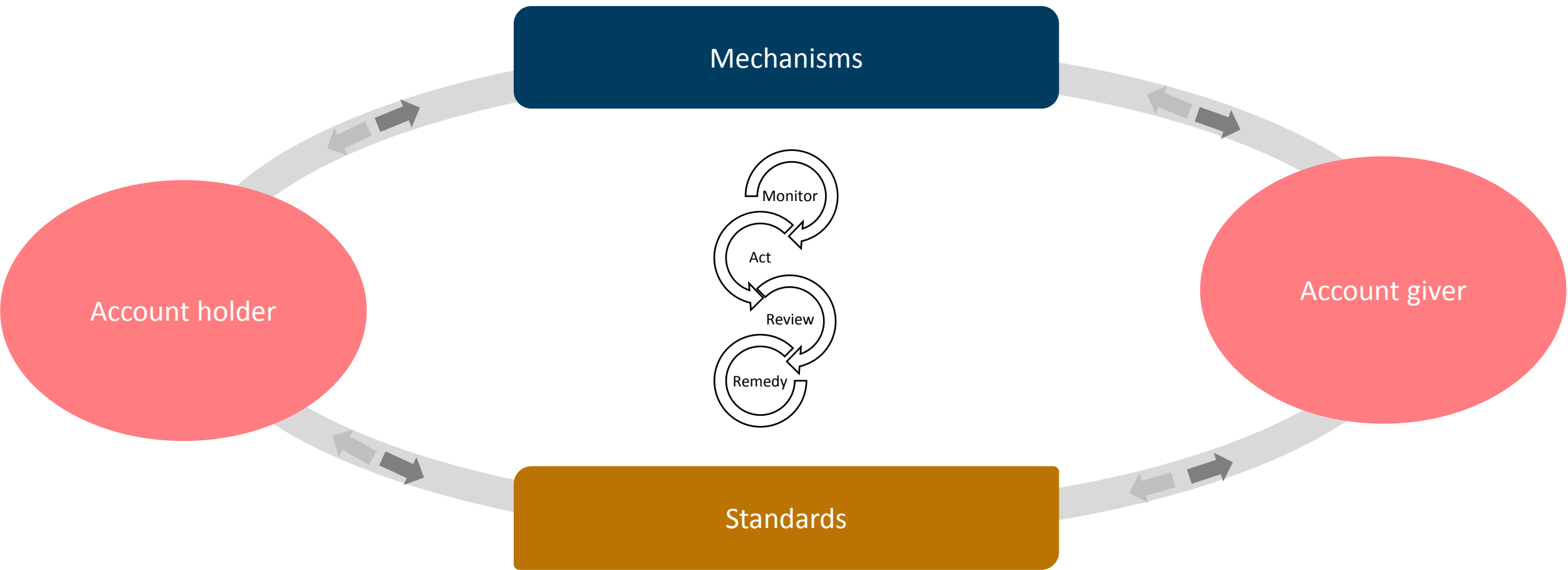
# **Accountability framework**

**Developed for “UHC in jeopardy: is rethinking private sector accountability the answer? - a country simulation” at the HSR2018**

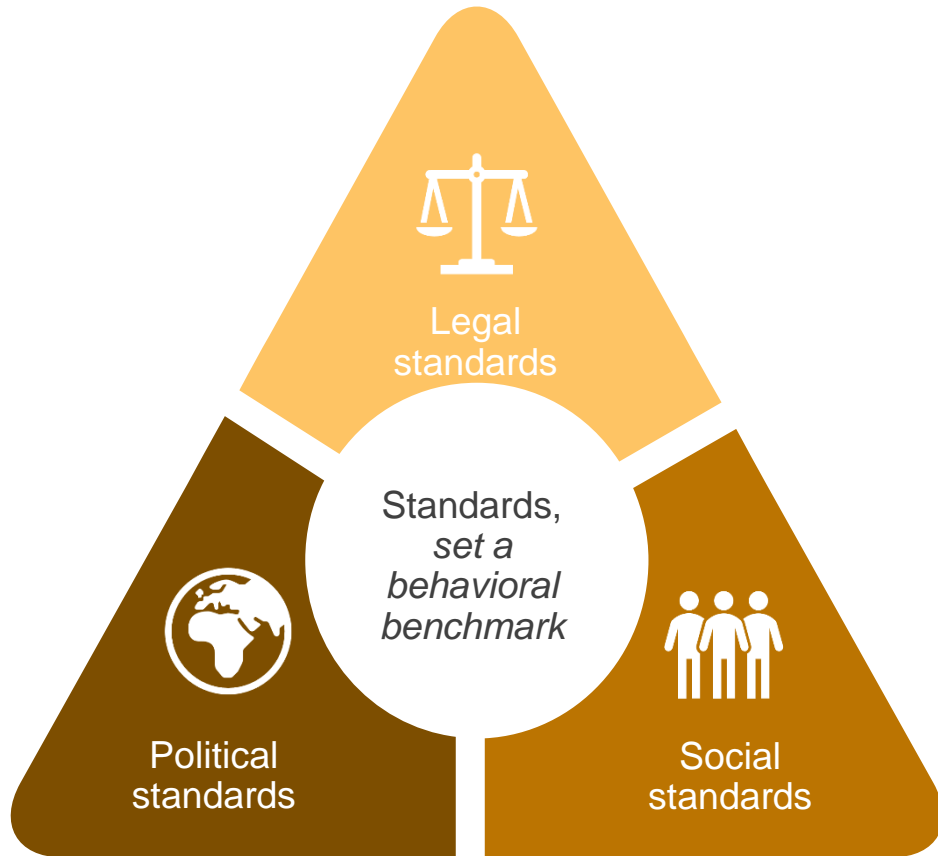
**Organised by WHO & UHC2030**

**Monday, 8 October, 09.00 - 11.00, in rooms 3/4/5 of the Jury's Inn in Liverpool**

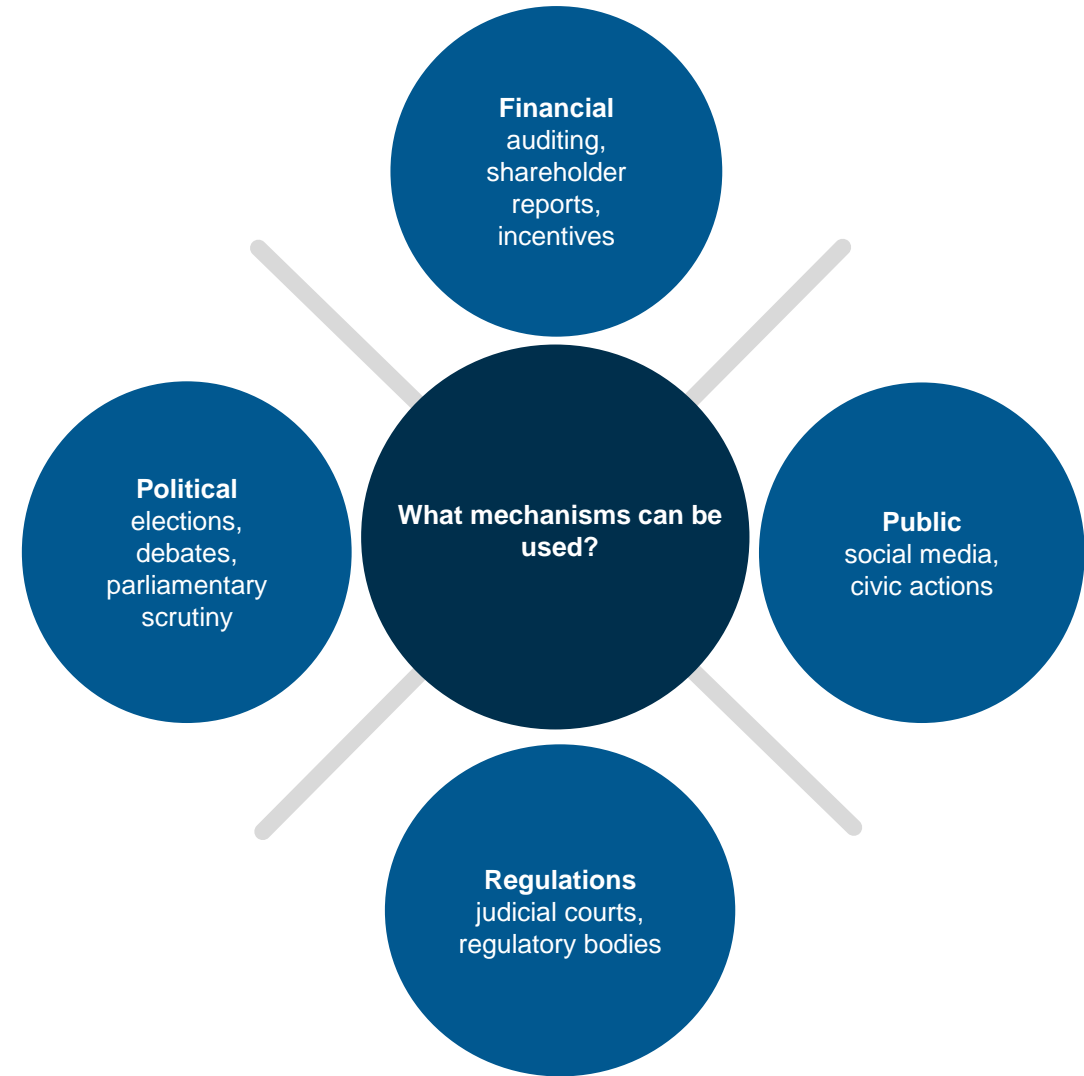




# Standards and mechanisms



Mechanisms  
tools and  
processes  
for  
monitoring,  
action,  
review and  
remedy

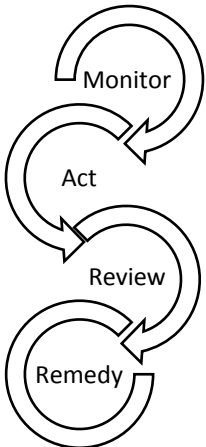




Mechanisms: auditors, regulatory bodies, courts

Account holder:  
the government

Account giver: the  
private sector



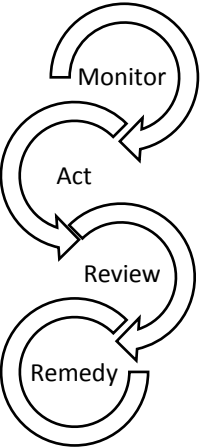
Standards: UHC goals, national laws, social norms



Mechanisms: elections, media, civic actions, ombudsmen, consumer choice, patient complaints mechanisms

Account holder:  
civil society,  
population

Account givers: the  
private sector, the  
government



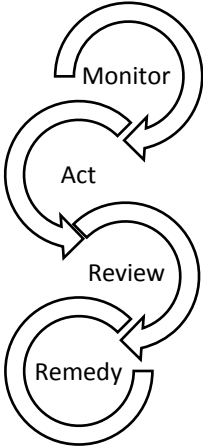
Standards: UHC goals, laws, social values



Mechanisms: consumer choice, shareholder reports, regulatory agencies

Account holder:  
civil society,  
shareholders,  
government

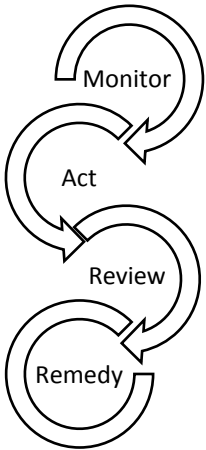
Account giver: the  
private sector



Standards: UHC goals, laws, contracts



Mechanisms: self regulation, health professional councils, regulatory processes including complaints processes



Standards: UHC goals, professional standards, laws